

Privacy Policy – W. Griffin Publishing

1. Who are we?

W. Griffin Publishing is a store based in Harderwijk, The Netherlands, accessible via <https://www.author-wgriffin.eu>. We are responsible for the processing of personal data as described in this privacy policy.

2. What data do we collect?

When you visit our website or place an order, we may collect the following data:

- First and last name
- Address details
- Phone number
- Email address
- Payment information (handled through a secure payment provider)
- IP address
- Data about your browsing behavior on our website

3. Why do we collect this data?

We process your data for the following purposes:

- To process and deliver your order
- For customer service and support
- To keep you informed about your order
- To improve our website and services
- (If applicable) To send newsletters or promotions – only with your consent

4. How do we secure your data?

We take appropriate security measures to prevent misuse, loss, unauthorized access, and unwanted disclosure. Your data is stored in a secure environment and, when necessary, transmitted in encrypted form.

5. Sharing data with third parties

We only share your data with third parties when necessary for our services, such as:

- Payment services (like PayPal, etc.)
- Delivery services (PostNL, DHL, etc.)
- Our website hosting and IT management

We have data processing agreements with all partners to ensure your privacy is protected.

6. Data retention period

We do not retain your data longer than necessary for the purposes it was collected, unless we are legally required to do so (e.g., for tax purposes).

7. Your rights

You have the right to:

- Request access to your personal data
- Have data corrected or deleted
- Object to certain data processing
- Withdraw your consent (e.g., for newsletters)
- File a complaint with the Data Protection Authority

To exercise any of these rights, please contact us at [email address].

8. Cookies

We use functional and analytical cookies to improve the functionality of our website. When you first visit our site, we ask for your consent to place cookies.

9. Changes to this policy

This privacy policy may be updated due to legal changes or changes in our services. The latest update was on April 12th 2025.

Contact

For questions about this privacy policy, please contact us through author.wgriffin@gmail.com.

